



FCTG Environmental SUSTAINABILITY

As a signatory to the United Nations Global Compact (UNGC), environmental sustainability is part of our Brighter Futures program that demonstrates how we're committed to protect where we work, live & travel. We do this by developing environmental policies to reduce our corporate footprint.

We're on a sustainability journey. This year, we engaged EY to assist us in providing a framework to create a Sustainability Report. This report will assess our existing sustainable practices plus create a roadmap on how to ensure a sustainable future for our company.

WHAT NZ ACHIEVED IN 18/19

Reusable product & less single-use plastic

- At all staff conferences, we provided reusable water bottles & saved 3,000+ single use plastic bottles. We also used water coolers & issued recyclable bamboo cutlery
- Created awareness & reduction of waste through participating in plastic-free July
- At our Travel Expos we changed to multi-use tote bags & saved 20,000+ plastic bags. We also reduced single use signage & fascias
- We raised over \$8K to donate to NZ charities instead of client gifts - Christmas 2018

Paper consumption reduction

- We send itineraries via email
- Customers can access their travel info via an online portal – FCM HUB / Your.CT
- Sam:] the smart travel assistant app
- We use recycled, unbleached paper for 80% of print

e-waste & tech sustainability

- We've extended our desktop warranty period to 4 years, to reduce waste
- When we moved from instore monitors to digital displays, electricity consumption reduced by \$300k p.a
- We have a recycle agreement with our print vendors for consumables
- We re-purpose laptops & donate to charities
- We use a recycling company to dispose of all old equipment

Our Family brands

- FCTG is made up of nearly 40 brands globally that help deliver our sustainability initiatives. For example:
 - Topdeck saved half a tonne of single-use plastics across 638 departures
 - Buffalo Tours replaced plastic wrapped single-use wet wipes to bio-degradable bamboo fibre, reducing waste by 125K plastic wraps a year

Head Office refurbishments:

- We introduced mixed & paper recycling bins & removed desk bins (less waste)
- We swapped fluorescent lights for LED lights (75% less energy & last 5x longer)
- We re-purposed old office furniture by donating it to All Heart
- 11 tonnes of carpet was recycled and replaced with recyclable carbon neutral carpet
- We provided 350 keep cups to all Head Office

Uniform sustainability

- Bizwear's recent environmental initiatives include:
 - Moving away from 'virgin' polyester to recycled polyester
 - Moving packaging to biodegradable garment bags

CARBON OFFSETTING

We're certified by Enviro-Mark to provide regular carbon emission reporting, based on the latest recommendations from the Ministry for the Environment. This reporting helps our customers achieve their carbon objectives through offsets. Other ways to reduce carbon emissions include:

1. Flying less - video conference / combine trips / maximise time at destination
2. Taking direct routes - taking off & landing uses the most jet fuel
3. Flying economy class - business class triples your carbon emissions
4. Using electronic boarding passes
5. Use eco-friendly hotels
6. Ride sharing - we can also provide taxi reports so customers can organise
7. Driving during off peak times / using electric vehicles or hybrids