



FCM

Safety & Risk



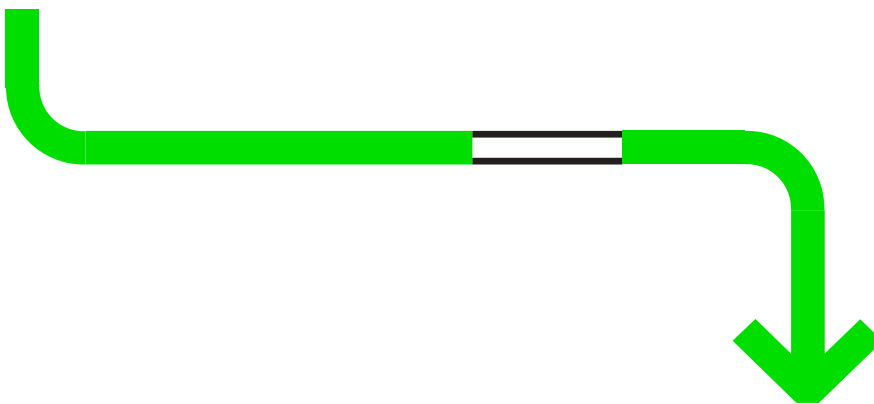
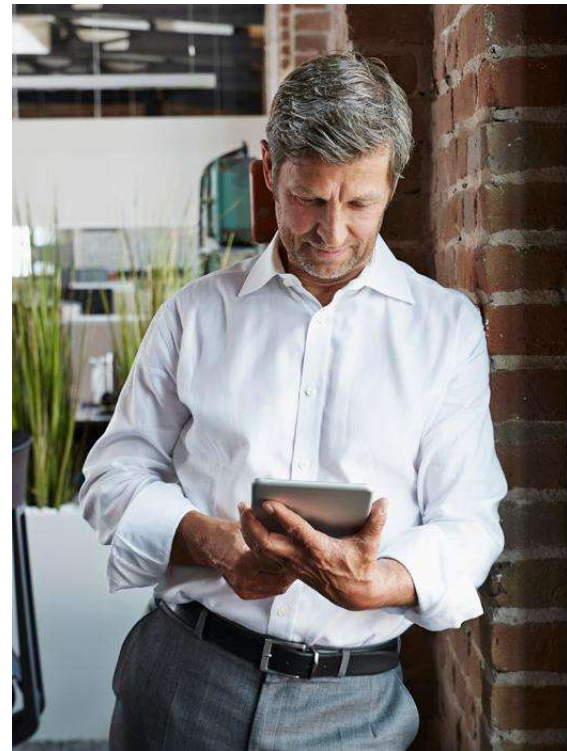
The events of COVID-19 serve as a reminder of how important it is to be prepared for the unexpected in business travel.

FCM ensures your risk management strategy is supported with the right tools and resources to monitor an ever-changing, sometimes unpredictable, travel landscape.

FCM Safety & Risk technology is designed to monitor, assess and quickly respond to a critical event if needed. Partnering with leading risk management provider, Crisis24, we've developed a

proprietary solution that delivers flexibility and certainty in your risk management approach.

Our dashboard-based solution is designed to deliver travel security alerts, risk reporting, location sharing and other elements that encompass a strong risk management strategy and support your organization's Duty of Care requirements.



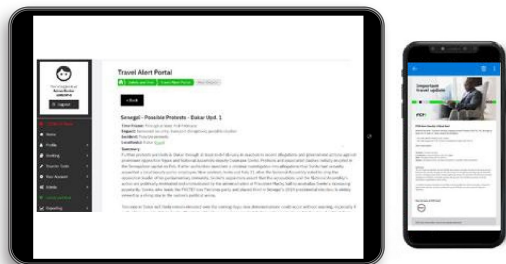
Helping customers

- Monitor
- Assess
- Respond

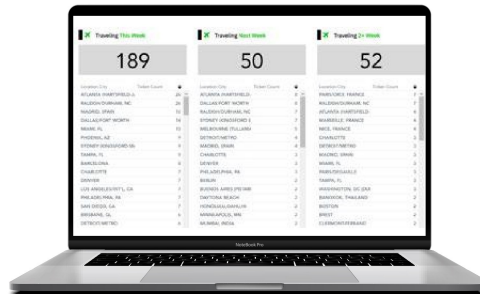


Ensuring your travelers' health, safety and well-being

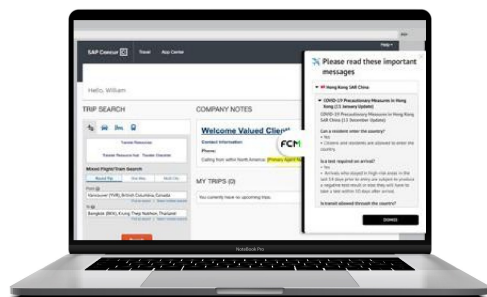
Our top priority is the safety and well-being of your travelers. FCM's tools are designed with them in mind, delivering a proactive level of support at every stage of their journey.



Travel alerts: At FCM, we take an omni-channel approach to how we deliver content to you and your travelers. Our travel alerts, powered by Crisis24, can be customized to your company's needs, and delivered to your organization through FCM HUB, by e-mail, or directly through the FCM Mobile App.



Traveler tracking dashboard: With nine unique dashboard tabs comprising of country health and security assessment ratings, detailed traveler risk reports, future trip planning analytics, and location sharing – you'll be able to stay on top of your travelers' safety and whereabouts 24/7. Traveler reports can also be extracted at any time, or an automated daily report can be configured with your account manager.



Safety across multiple booking sites: FCM's partnership with Shep, a digital communication platform, helps enforce your travel policy while keeping travelers safe and informed. Acting as a browser extension, the system delivers actionable guidance directly into the booking flow across thousands of sites, helping centralize policy, information and guidance into a single, consumable format.



AI Reporting: Our AI-Powered Reporting makes it easy to gather information on your travelers' whereabouts, schedules, departures, and any other metrics needed in a time of crisis. Through its intuitive, easy-to-use interface, you have the statistics you need to respond to a critical incident delivered to you in seconds.

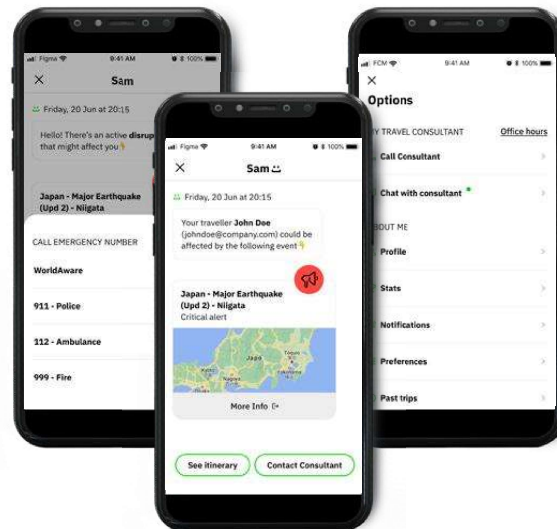
"In an evolving risk landscape, you need a partner who enables agility and can flex with your needs. Our in-house experts were able to respond swiftly during the early weeks of the COVID-19 crisis to deliver several customized dashboards, enhanced mobile app capabilities and a bespoke global travel news hub to help our clients best manage the situation."

MATTHEW DEMARIS, GLOBAL PRODUCT LEADER,
SAFETY & RISK

Mobile support

Our FCM Mobile app helps your travelers stay informed and supported through every stage of their journeys with:

- **Real-time notifications** and alerts pertaining to their trip.
- **Geo-threat coordinates** giving travelers the ability to view where they are in relation to an incident.
- **Access to their FCM agent team** at the touch of a button for situations better handled human to human.
- **Direct access to your travel risk management provider.**



Talk to us today

to learn more about how FCM can support and strengthen your organization's travel risk management approach.

fcmtravel.com

